

c. The digital gap in Belgium

Zoom on the 2022 Digital Inclusion Barometer

The Belgian population between 16 and 74 years of age



46 %

in a situation
of digital vulnerability

- 7 % do not use the internet
- 39 % have poor digital skills

Persons at risk

- low-income or educational level
- +55 years old
- seeking employment

17 %

have only a smartphone
for connecting to the
internet

No access to more
sophisticated IT tools
for e.g. creating a CV or
performing administrative
steps online

The use of essential digital services is increasing

- e-banking +2 %
- e-health +11 %
- e-commerce +11 %
- e-admin +14 %

but a **30 %** gap depending
on the educational level